

1685 CROSSTOWN BOULEVARD N.W. • ANDOVER, MINNESOTA 55304 • (763) 755-5100 FAX (763) 755-8923 • WWW.ANDOVERMN.GOV

Dear New Resident:

Congratulations on your new home, and welcome to the City of Andover. Listed below, for your use and future reference, is some general information about the City of Andover.

Refuse/Recycling Service

Residents of the City must choose a refuse hauler from the enclosed list of licensed haulers. The rates and level of service will vary between haulers. The refuse hauler also sets the recycling schedule for your area and provides the container. Enclosed with your new resident packet is the Recyclopedia. Please use this for your recycling information.

Recycling Center

The recycling center is located at 1825 Crosstown Blvd NW, across from Sunshine Park and next to the outdoor ice rinks. The center will accept corrugated cardboard, plastic bags, glass bottles and jars, plastic bottles, scrap metal and used motor oil. Contact the Recycling Coordinator at City Hall at 763-767-5114 with any questions.

Dogs/Cats

All dogs older than six months must be licensed. To obtain a dog license, present a copy of the rabies vaccination receipt (from the veterinarian) along with the appropriate license fee to City Hall. For license fee information, please contact City Hall. Three dogs and three cats are allowed per household. No dogs/cats are allowed to run at large.

Utility Billing

All City services, including street lights, sewer and water, are handled by Opus 21. Questions regarding billing should be directed to 651-255-0973. Center Point Energy supplies the gas services. Questions regarding service can be directed to 612-372-4727. Connexus Energy handles electric. Questions regarding service can be directed to 763-323-2650. For local telephone service contact Century Link at 1-800-244-1111.

Property Taxes

Questions concerning property taxes should be directed to the Anoka County Assessor's office at 763-323-5400.

City Council Meetings

City Council meetings are held the 1st and 3rd Tuesdays of the month at 7:00 p.m. at Andover City Hall. After the meeting is convened at 7:00 p.m., the floor is open for citizen input. City Council meetings are open to the public. Council meetings are broadcast live or cable channel 16 and are replayed throughout the week.

Cable TV

Contact Comcast at 651-222-3333.

Once again, welcome to the City of Andover. If you have any questions, please contact City Hall at 763-755-5100.

Sincerely,

Julie Trude, Mayor City of Andover

Andover City Council

ANDOVER CITY COUNCIL

MAYOR (two year term)

Julie Trude 13862 Holly Street NW Andover, MN 55304

763-862-2499

Email: <u>j.trude@andovermn.gov</u>

Term expires 1-1-21

COUNCILMEMBERS (4 year terms)

Ted Butler 2301 S. Coon Creek Dr Andover, MN 55304 763-712-0277

Email: cm.butler@andovermn.gov

Term expires 1-5-21

Sheri Bukkila 13517 Swallow St NW Andover, MN 55304 763-757-4808

Email: cm.bukkila@andovermn.gov

Term expires 1-5-21

Valerie Holthus 17680 Arrowhead Street NW Andover, MN 55304 H 763-753-3755

Email: cm.holthus@andovermn.gov

Term expires 1-1-23

Jamie Barthel 16535 Wintergreen St NW Andover, MN 55304 612-669-7512

Email: cm.barthel@andovermn.gov

Term expires 1-1-23

CITY COUNCIL CALENDAR

City Council Meetings

First and Third Tuesday

7:00 p.m.

Council Chambers

Planning & Zoning

Commission Meetings

Second Tuesday 7:00 p.m.

Council Chambers

Park & Recreation

Commission Meetings

First and Third Thursday

7:00 p.m.

Council Chambers

City Hall Location

1685 Crosstown Blvd. NW

Northwest corner of

Hanson Blvd. and Crosstown Blvd.

Intersection

ELECTED OFFICIALS

COUNTY

STATE

Anoka County Sheriff

James Stuart 13301 Hanson Boulevard NW Andover, MN 55304 763-323-5000

County Commissioner District #2

(Andover Precincts 5, 6, 7, & 8)
Julie Braastad
Anoka County Government Center
2100 – 3rd Avenue
Anoka, MN 55303
763 –323-5700 (Government Center)

County Commissioner District #5

(Andover Precincts 3, 5, 6, 10)
Mike Gamache
Anoka County Government Center
2100 – 3rd Avenue
Anoka, MN 55303
763-323-5700 (Government Center)

County Commissioner District #7

(Andover Precincts 1 & 2)
Scott Schulte
Anoka County Government Center
2100 – 3rd Avenue
Anoka, MN 55303
763 –323-5700 (Government Center)

County Attorney

Tony Palumbo
2100-3rd Avenue
Anoka, MN 55304
763-323-5550
Rs-attorney@co.anoka.mn.us

Attorney General

Keith Ellison
445 Minnesota Street
Suite 1400
St. Paul, MN 55101
651-296-3353
1-800-657-3787

Governor

Tim Walz
130 Capital Building
75 Rev Dr. Martin Luther King Jr. Blvd.
St. Paul, MN 55155
651-201-3400

Legislators

Minnesota Senate District 35

Senator Branden Petersen
100 Rev. Dr. Martin Luther King Jr. Blvd.
State Office Building, Room 127
St. Paul, MN 55155
651-296-3733
sen.branden.petersen@senate.mn.

Minnesota House District 35B

(Andover Precincts 1, 2, 4, 5, 6, 7, 8, 9, 10)
Representative Peggy Scott
335 State Office Building
St. Paul, MN 55155
651-296-4231
rep.peggy.scott@house.mn

Minnesota House District 31B

(Andover Precinct 6)
Representative Cal Bahr
321 State Office Building
St. Paul, MN 55155
651-297-2439
rep.cal.bahr@house.mn

NATIONAL

U.S. Senator Amy Klobuchar 425 Dirksen Senate Building Washington, DC 20510 202-228-2186

U.S. Senator Tina Smith 309 Hart Senate Office Building Washington DC 20510 202-224-5641

U.S. House Congressional District #6

Minnesota State Representative Tom Emmer 503 Cannon House Office Building, Washington, DC 20515

Phone: (202) 225-2331. Fax: (202) 225-6475

Zoning Code Summary for Residential Properties

Andover's City Staff receive many calls concerning property standards and maintenance. The following summary of ordinances is intended to provide an overview of regulations for residential properties. For complete information on a topic of interest, please contact City Hall at (763) 755-5100.

Lawn Establishment

All residential lots with municipal sanitary sewer and/or water shall be sodded or seeded from the boulevard edge to a distance of thirty feet (30') behind the principal residence on the lot. The spreading of soil, and sodding or professional seeding of the front and side yard lawn, shall be completed before the issuance of the certificate of occupancy. Wetlands shall be exempt from the sodding and seeding requirements. (Chapter 9-10-3)

Lawn Maintenance

Grass and weeds must not exceed a height of 8 inches. (Chapter 4-4-3)

Snowmobiles and ATV's

Operation of ATV's or snowmobiles south of 161st Avenue NW is prohibited with the following exceptions:

- On Round Lake and Crooked Lake (when frozen)
- On private property with the permission of the land owner

North of 161st Avenue snowmobiles may be driven on:

- Private property (with owner's permission)
- Along the ditch or outside slope of county highways (within MN State Statutes)
- Along the rightmost portion of city streets (in direction of traffic and below 15 mph). (Chapter 6-4)

Home Occupations

Home occupations are regulated to prevent competition with business districts and to protect the health, safety, and general welfare of residential neighborhoods. Home occupations located in an accessory structure and/or requiring exterior storage require a special use permit and must be located on properties at least three (3) acres in size. Barber/Beauty shops, therapeutic massage, private dog kennels and similar uses also require a special use permit. (Chapter 12-10)

Maintenance

All structures, landscaping, and fences must be maintained so as not to be unsightly or present harmful health or safety conditions. (Chapter 12-7)

Storage

Materials and equipment must be stored indoors or completely screened from adjoining properties and public streets. Up to two (2) boats, trailers, or passenger vehicles less than twenty (20) feet in length are permissible if stored in a building or rear yard at least ten (10) feet away from the property line. (Chapter 12-14-3)

Refuse

All waste material, debris, refuse or garbage must be kept in an enclosed building or property contained in a closed container designed for such purposes. The owner of vacant land is responsible for keeping such land free of refuse and weeds. All residences must have weekly refuse collection. Yard waste may be composted in the rear yards of residential properties provided the compost pile does not exceed three (3) feet in height, is no larger than thirty-six (36) square feet and is at least ten (10) feet from the property line. (Chapter 12-14-4)

<u>Parking</u>

On-street parking is prohibited between November 1st and April 15th from 1 a.m. to 6 a.m. Commercial vehicles, equipment, and trucks in excess of 10,000 pounds may not be parked or stored in residential areas. Under no circumstances will semi-trailers be permitted to be stored in residential areas. The Zoning Code also prohibits parking on the front lawn or side yard. (Chapter 6-2)

Junk Vehicles

Vehicles stored or parked outside are required to be currently licensed and capable of motion under their own power. (Chapter 6-5)

Dogs & Cats

All dogs must be licensed by the City. To obtain a dog license, present a copy of the rabies vaccination receipt (from the veterinarian) along with the appropriate license fee at City Hall. Dogs and cats must not run at large and must be kept under restraint by leash, fence, or voice command. It is considered a nuisance for any animal to bite, attack, or endanger the safety of humans or domestic animals and/or damage public or private property. To prevent unnecessary disturbances in residential neighborhoods, no person may keep a dog that howls, yelps, or barks to the reasonable annoyance of another person. (Chapter 5-1)





Residential City of Andover Licensed Refuse/Recycle Haulers June 1, 2019 - May 31, 2020

Ace Solid Waste, Inc. 6601 McKinley St. NW Ramsey, MN 55303 763-427-3110

LePage & Sons 23602 University Ave. NW Bethel, MN 55005 763-757-7100

Randy's Sanitation Inc. > DOES NOT do residential 4351 US Highway 12 SE Delano, MN 55328 763-972-3335

Republic Services, Inc. 8661 Rendova St. NE Circle Pines, MN 55014 763-784-2104

Walters Recycling & Refuse, Inc. 2830 101st Ave. NE Blaine, MN 55449 763-780-8464

Waste Management of MN, Inc. 10050 Naples St. NE Blaine, MN 55449 952-890-1100





Commercial City of Andover Licensed Refuse/Recycle Haulers June 1, 2019 - May 31, 2020

Ace Solid Waste, Inc. 6601 McKinley St. NW Ramsey, MN 55303 763-427-3110

Aspen Waste Systems, Inc. 2951 Weeks Avenue SE Minneapolis, MN 55414 612-884-8000

LePage & Sons 23602 University Ave. NW Bethel, MN 55005 763-757-7100

Randy's Sanitation, Inc. 4351 US Highway 12 SE Delano, MN 55328 763-972-3335

Republic Services, Inc. 8661 Rendova St. NE Circle Pines, MN 55014 763-784-2104

Walters Recycling & Refuse, Inc. 2830 101st Ave. NE Blaine, MN 55449 763-780-8464

Waste Management of MN, Inc. 10050 Naples St. NE Blaine, MN 55449 952-890-1100

Spouls andover, MN

BASEBALL

- ◆ ANDOVER BASEBALL ASSOCIATION T— BALL/PRE K - AGE 15, SANDLOT AGE 16 - 21
- ♦ COON RAPIDS/ANDOVER AMERICAN LITTLE LEAGUE
 T-BALL Age 12

BASKETBALL

- ♦ ANDOVER ATHLETIC ASSOCIATION SCHOOL AGE CHILDREN
- ♦ ANDOVER BOYS TRAVELING BASKETBALL 4 - 8 GRADE
- ◆ ANDOVER GIRLS TRAVELING BASKETBALL 4 - 8 GRADE

BOWLING

- ANDOVER LANES
- **♦ HAM LAKE LANES**

FOOTBALL

◆ ANDOVER FOOTBALL ASSOCIATION FLAG & TACKLE GRADES K - 8

GOLF

- **♦** BUNKER HILLS GOLF COURSE
- ♦ MAJESTIC OAKS GOLF COURSE

HOCKEY

- **♦ ANDOVER HUSKIES YOUTH HOCKEY ASSOCIATION**
- **♦ St. Francis Youth Hockey Association**

ICE SKATING INSTRUCTION

◆ ANDOVER COMMUNITY CENTER AGES 3 - 15

LACROSSE

♦ ANDOVER AREA YOUTH LACROSSE ASSOCIATION Boys 10U - 14U AND GIRLS 12U - 14U

PICKLEBALL

◆ ANDOVER COMMUNITY CENTER ALL AGES

SCHOOL DISTRICT COMMUNITY EDUCATION PROGRAMS

- **♦ ANOKA HENNEPIN SCHOOL DISTRICT #11**
- **♦ St. Francis School District #15**

SOCCER

- ♦ ANDOVER COMMUNITY CENTER AGES 4 - 9
- ♦ BOREAL FC AGES 4 - 18

SOFTBALL

♦ ANDOVER ATHLETIC ASSOCIATION SCHOOL AGE CHILDREN

TRACK & FIELD

◆ ANDOVER ATHLETIC ASSOCIATION K - 5 GRADE

VOLLEYBALL

- ♦ ANDOVER ATHLETIC ASSOCIATION
 3 6 GRADE
- MN Premier Volleyball Club

WRESTLING

♦ ANDOVER HUSKIES WRESTLING PRE K- 6 GRADE MIDDLE SCHOOL

HIGH SCHOOL

SUBMIT REVISIONS TO: ACCINFO@ANDOVERMN.GOV

REVISED AUGUST 2020





Andover Areas School Information

Anoka-Hennepin School District #11: 763-506-1000 Website: www.anoka.k12.mn.us 2727 N Ferry St
Anoka, MN 55303

Community Education Department District #11 www.DiscoverCommunityEd.com
Children's Activities (age 3-14) 763-506-1260
Adult Activities 763-506-1267

- Andover Elementary School, Andover 763-506-1700
- Crooked Lake Elementary School, Andover 763-506-2100
- Rum River Elementary School, Andover 763-506-8200
- Oak View Middle School, Andover 763-506-5600
- Andover High School, Andover 763-506-8400

Bunker Hills Academy: 763-421-3530 K-9 3210 Bunker Lake Blvd NW Andover, MN 55304

Legacy Christian Academy: 763-427-4595 PreK-12 Website: www.lcamn.org/
3037 Bunker Lake Blvd NW
Andover, MN 55304

St. Francis School District #15: 763-753-7040 Website: www.stfrancis.k12.mn.us
4115 Ambassador Blvd NW
St. Francis, MN 55070

Community Education Department District #15 763-753-7030 or 763-753-7041

ANDOVER FIRE DEPARTMENT

OPEN BURNING



1. Burning Permits - Non-Recreational

Andover allows residents to burn large piles of brush (branches, twigs shrubs) as a last effort measure to dispose of them. All efforts should be made to recycle or compost the wood prior to burning. In order to burn, a burning permit must be approved and issued by the fire department. Failure to apply for a permit could lead to a fine and response fees. Applications are available at the fire station located at 13875 Crosstown Blvd. Monday-Friday, between the hours of 8:00 a.m. – 4:00 p.m. on-line at www.andovermn.gov. There is a \$25.00 fee for each permitted address.

Please note, the fire department must receive applications at least two (2) day prior to the requested burn dates. <u>RESIDENTS MUST APPLY FOR A BURNING PERMIT PRIOR TO BURNING</u>. All permits request will require an inspection by a fire official to assure the burn meets state and local burning requirements. Burning permits are allowed for no more than three (3) consecutive days unless approved.

Only clean wood or brush may be burned in an area no greater than 12 feet in diameter. Open burning must not create a hazard to structures or adjacent open fields. Absolutely no building materials, treated lumber, furniture, tires, etc. is allowed to be burned. All fires shall always be attended by an adult and a means of extinguishment shall be readily available for use. The Chief has the right to revoke or suspend any permit he deems necessary to protect public safety and/or complaints at any time.

2. Recreational (Camp) Fires

The City ordinance allows residents to have recreational fires:

- Recreational fires are allowed between the hours of 12:00 p.m. -1:00 a.m. Saturday thru Sunday.
- Recreational fires shall be no larger than 3' x 3' in diameter and have a flame height of no higher than a 3' while burning. Only clean dry wood or charcoal can be burned. Grass, leaves, or pine branches are not allowed to be burned.
- Fires shall be no closer than 25' from any structure or combustible material.

Residents must adhere to the ordinance for recreational fires. Individuals who violate this ordinance may be fined and charged for the emergency response.

3. Fire Prevention Education & Fire Station Tours

The fire department offers educational sessions at our fire station and/or your office to include:

- 1. Fire station tours with an emphasis on fire safety and the equipment we use.
- 2. School visits appropriate for the age group.
- 3. Bystander CPR and AED use.
- 4. NFPA Remembering When program.

- 5. Home safety inspections.
- 6. Fire extinguisher usage and maintenance.
- 7. Fire truck display.
- 8. Fire department open house.
- 9. Fun Fest

All requests for education require prior planning to assure we can get enough staffing to assist with the event. If there is no staffing available, or there is an emergency, the event may not be scheduled. We request at least two-week notice prior to the event. Typically, there is no fee for these events however we maintain the right to determine that based on the request.

4. Day Care/ Foster Care Inspections

The Fire Department conducts inspection requests from Anoka County for Day Care and Foster Care licensing. There is a \$50.00 inspection fee payable to the City of Andover for the inspection. Annual fire inspections thereafter or when requested are conducted at no charge.

5. Review New Construction & Remodeling Plans

The Fire Department does the plan reviews and inspections for fire sprinkler systems, kitchen hood suppression systems and fire alarm systems for new and remodeled buildings. A list of policies regarding sprinkler systems and alarms is available at the Fire Station, City Hall Building Department, or you can call (763) 755-9825 and we will mail the policies to you. Permits are required PRIOR to conducting any work and can be obtained from our website or we can mail or fax the application to you. Contact either the Fire Department or the Building Department at (763) 755-8700.

6. Fire Code Enforcement & Inspections

The Fire Department conducts frequent inspections on new and existing occupancies as required by the State of Minnesota State Fire Code. The intent of the fire code is to protect lives and property of those who live, work and visit the City of Andover. If you need an inspection or are interested in learning more about life safety requirements, please contact the Fire Department at 763-755-9825.

7. Carbon Monoxide

State law requires the installation of carbon monoxide detectors on each level of your home leading to a sleeping room. These should be mounted according to the manufacturer's recommendation which, as a rule of thumb, is in the same areas as your smoke alarms. Carbon monoxide and smoke alarms should be tested monthly to ensure they are in proper working order.

If an alarm sounds, evaluate the condition. If no one is feeling ill, verify the unit has power via an electrical circuit and/or battery. If there is illness, use your family's exit plan to leave the house and account for all family members. Call 911 and inform the dispatcher of the problem and they will dispatch a fire unit to your location.

8. Emergency Management & Preparedness

The City of Andover has an established Emergency Operations Plan (EOP) that identifies the key roles of city staff during a local disaster and develops processes and procedures to mitigate and recover from the incident or event. Our plan has been created knowing the potential events that could occur in our community. We then prepare for the incident by training staff, purchasing equipment and building relationships with other agencies and businesses to support our needs during this time.

The Andover Fire Chief is responsible for the Emergency Management Program in our community. Part of the program is designed to alert residents to any natural or manmade disaster that might occur. Outdoor siren warning devices have been installed throughout Andover to warn of impending dangers. Our warning sirens are connected to the Metro Warning System which allows the sirens to be set off by either the State of Minnesota warning point or the Anoka County warning point. The sirens are operated by a radio tone device that allows flexibility in setting them off for certain regions of the county, certain municipalities within the county, or even a single siren within any municipality. The outdoor sirens are to alert you of a potential event and requires you to go inside to get more information from the radio or television.

The sirens are tested on the first Wednesday of each month at 1:00 p.m. by sounding a one-minute alert warning, and another full minute of the attack warning signal. Audible testing will cease from December through February due to the winter temperatures.

A. Alert or Attention Signal

This is a five-minute steady tone. This will be used to alert residents of any impending or actual natural disaster, such as a tornado or a hazardous waste spill.

B. Attack Warning Signal

This is a five-minute wavering tone. The purpose of this signal is to warn that a nuclear attack against the country is underway, and that lifesaving action should be taken immediately.

Andover 2019 Drinking Water Report

Making Safe Drinking Water

Your drinking water comes from a groundwater source: eight wells ranging from 262 to 547 feet deep, that draw water from the Mt. Simon, Quaternary Buried Artesian and Tunnel City-Wonewoc aquifers.

Andover works hard to provide you with safe and reliable drinking water that meets federal and state water quality requirements. The purpose of this report is to provide you with information on your drinking water and how to protect our precious water resources.

Contact Brian Kraabel, Public Utilities Manager, at 763-767-5180 or b.kraabel@andovermn.gov if you have questions about Andover's drinking water. You can also ask for information about how you can take part in decisions that may affect water quality.

The U.S. Environmental Protection Agency sets safe drinking water standards. These standards limit the amounts of specific contaminants allowed in drinking water. This ensures that tap water is safe to drink for most people. The U.S. Food and Drug Administration regulates the amount of certain contaminants in bottled water. Bottled water must provide the same public health protection as public tap water.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

Andover Monitoring Results

This report contains our monitoring results from January 1 to December 31, 2019.

We work with the Minnesota Department of Health to test drinking water for more than 100 contaminants. It is not unusual to detect contaminants in small amounts. No water supply is ever completely free of contaminants. Drinking water standards protect Minnesotans from substances that may be harmful to their health.

Learn more by visiting the Minnesota Department of Health's webpage <u>Basics of Monitoring and testing of Drinking Water in Minnesota</u>

(https://www.health.state.mn.us/communities/environment/water/factsheet/sampling.html).

How to Read the Water Quality Data Tables

The tables below show the contaminants we found last year or the most recent time we sampled for that contaminant. They also show the levels of those contaminants and the Environmental Protection Agency's limits. Substances that we tested for but did not find are not included in the tables.

We sample for some contaminants less than once a year because their levels in water are not expected to change from year to year. If we found any of these contaminants the last time we sampled for them, we included them in the tables below with the detection date.

We may have done additional monitoring for contaminants that are not included in the Safe Drinking Water Act. To request a copy of these results, call the Minnesota Department of Health at 651-201-4700 or 1-800-818-9318 between 8:00 a.m. and 4:30 p.m., Monday through Friday.

Definitions

- AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- EPA: Environmental Protection Agency
- MCL (Maximum contaminant level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- MCLG (Maximum contaminant level goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- MRDL (Maximum residual disinfectant level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- MRDLG (Maximum residual disinfectant level goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- N/A (Not applicable): Does not apply.
- pCi/l (picocuries per liter): A measure of radioactivity.
- ppb (parts per billion): One part per billion in water is like one drop in one billion drops of water, or about one drop in a swimming pool. ppb is the same as micrograms per liter ($\mu g/I$).
- ppm (parts per million): One part per million is like one drop in one million drops of water, or about one cup in a swimming pool. ppm is the same as milligrams per liter (mg/l).
- **PWSID**: Public water system identification.

Monitoring Results – Regulated Substances

LEAD AND COPPER – Tes	ted at custo	mer taps.				
Contaminant (Date, if sampled in previous year)	EPA's Ideal Goal (MCLG)	EPA's Action Level	90% of Results Were Less Than	Number of Homes with High Levels	Violation	Typical Sources
Lead	0 ppb	90% of homes less than 15 ppb	1.2 ppb	0 out of 29	NO	Corrosion of household plumbing.
Copper	0 ppm	90% of homes less than 1.3 ppm	0.37 ppm	0 out of 29	NO	Corrosion of household plumbing.

INORGANIC & ORG	ANIC CONT	AMINAN'	TS – Tested in	drinking wate	r.	
Contaminant (Date, if sampled in previous year)	EPA's Ideal Goal (MCLG)	EPA's Limit (MCL)	Highest Average or Highest Single Test Result	Range of Detected Test Results	Violation	Typical Sources
Barium (12/11/17)	2 ppm	2 ppm	0.06 ppm	N/A	NO	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposit.
Arsenic	0 ppb	10.4 ppb	1.8 ppb	N/A	NO	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes.
Combined Radium	0 pCi/l	5.4 pCi/l	11.7 pCi/l	0.0 - 11.9 pCi/l	NO	Erosion of natural deposits.
Gross Alpha	0 pCi/l	15.4 pCi/l	23 pCi/l	0.0 - 25.0 pCi/l	NO	Erosion of natural deposits.

Potential Health Effects and Corrective Actions (If Applicable)

During the year, we had results for Combined Radium and Gross Alpha that exceeded the MCLs. Our system has taken the initiative to limit the amount of water being pumped from the source(s) with elevated radiochemical levels. The MDH and the city have signed an Agreement that ensures all residents receive drinking water containing less than the MCL on an annual basis. Some people who drink water containing radium 226 or 228 and/or alpha emitters in excess of the MCL(s) over many years may have an increased risk of getting cancer.

CONTAMINANTS REL	ATED TO DISIN	NFECTION -	Tested in drin	king water.	12.0	
Substance (Date, if sampled in previous year)	EPA's Ideal Goal (MCLG or MRDLG)	EPA's Limit (MCL or MRDL)	Highest Average or Highest Single Test Result	Range of Detected Test Results	Violation	Typical Sources
Total Trihalomethanes (TTHMs)	N/A	80 ppb	29.9 ppb	15.70 - 29.90 ppb	NO	By-product of drinking water disinfection.
Total Haloacetic Acids (HAA)	N/A	60 ppb	13.1 ppb	12.10 - 13.10 ppb	NO	By-product of drinking water disinfection.
Total Chlorine	4.0 ppm	4.0 ppm	0.33 ppm	0.05 - 0.81 ppm	NO	Water additive used to control microbes.

Total HAA refers to HAA5

Substance (Date, if sampled in previous year)	EPA's Ideal Goal (MCLG)	EPA's Limit (MCL)	Highest Average or Highest Single Test Result	Range of Detected Test Results	Violation	Typical Sources
Fluoride	4.0 ppm	4.0 ppm	0.59 ppm	0.53 - 0.59 ppm	NO	Erosion of natural deposits; Water additive to promote strong teeth.

Potential Health Effects and Corrective Actions (If Applicable)

Fluoride: If your drinking water fluoride levels are below the optimal concentration range of 0.7 to 1.2 ppm, please talk with your dentist about how you can protect your teeth and your family's teeth from tooth decay and cavities. For more information, visit: MDH Drinking

Water Fluoridation

(https://www.health.state.mn.us/communities/environment/water/com/fluoride.html).

Some People Are More Vulnerable to Contaminants in Drinking Water

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. The developing fetus and therefore pregnant women may also be more vulnerable to contaminants in drinking water. These people or their caregivers should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.

Learn More about Your Drinking Water

Drinking Water Sources

Minnesota's primary drinking water sources are groundwater and surface water. Groundwater is the water found in aquifers beneath the surface of the land. Groundwater supplies 75 percent of Minnesota's drinking water. Surface water is the water in lakes, rivers, and streams above the surface of the land. Surface water supplies 25 percent of Minnesota's drinking water.

Contaminants can get in drinking water sources from the natural environment and from people's daily activities. There are five main types of contaminants in drinking water sources.

- Microbial contaminants, such as viruses, bacteria, and parasites. Sources include sewage treatment plants, septic systems, agricultural livestock operations, pets, and wildlife.
- Inorganic contaminants include salts and metals from natural sources (e.g. rock and soil), oil and gas production, mining and farming operations, urban stormwater runoff, and wastewater discharges.
- **Pesticides and herbicides** are chemicals used to reduce or kill unwanted plants and pests. Sources include agriculture, urban stormwater runoff, and commercial and residential properties.
- Organic chemical contaminants include synthetic and volatile organic compounds. Sources include industrial processes and petroleum production, gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants such as radium, thorium, and uranium isotopes come from natural sources (e.g. radon gas from soils and rock), mining operations, and oil and gas production.

The Minnesota Department of Health provides information about your drinking water source(s) in a source water assessment, including:

- How Andover is protecting your drinking water source(s);
- Nearby threats to your drinking water sources;

 How easily water and pollution can move from the surface of the land into drinking water sources, based on natural geology and the way wells are constructed.

Find your source water assessment at <u>Source Water Assessments</u> (https://www.health.state.mn.us/communities/environment/water/swp/swa) or call 651-201-4700 or 1-800-818-9318 between 8:00 a.m. and 4:30 p.m., Monday through Friday.

Lead in Drinking Water

You may be in contact with lead through paint, water, dust, soil, food, hobbies, or your job. Coming in contact with lead can cause serious health problems for everyone. There is no safe level of lead. Babies, children under six years, and pregnant women are at the highest risk.

Lead is rarely in a drinking water source, but it can get in your drinking water as it passes through lead service lines and your household plumbing system. Andover is responsible for providing high quality drinking water, but it cannot control the plumbing materials used in private buildings.

Read below to learn how you can protect yourself from lead in drinking water.

- 1. **Let the water run** for 30-60 seconds before using it for drinking or cooking if the water has not been turned on in over six hours. If you have a lead service line, you may need to let the water run longer. A service line is the underground pipe that brings water from the main water pipe under the street to your home.
 - You can find out if you have a lead service line by contacting your public water system, or you can check by following the steps at: https://www.mprnews.org/story/2016/06/24/npr-find-leadpipes-in-your-home
 - The only way to know if lead has been reduced by letting it run is to check with a test. If letting the water run does not reduce lead, consider other options to reduce your exposure.
- 2. **Use cold water** for drinking, making food, and making baby formula. Hot water releases more lead from pipes than cold water.
- 3. **Test your water.** In most cases, letting the water run and using cold water for drinking and cooking should keep lead levels low in your drinking water. If you are still concerned about lead, arrange with a laboratory to test your tap water. Testing your water is important if young children or pregnant women drink your tap water.
 - Contact a Minnesota Department of Health accredited laboratory to get a sample container and instructions on how to submit a sample:

Environmental Laboratory Accreditation Program

(https://eldo.web.health.state.mn.us/public/accreditedlabs/labsearch.seam)

The Minnesota Department of Health can help you understand your test results.

- 4. Treat your water if a test shows your water has high levels of lead after you let the water run.
 - Read about water treatment units:
 Point-of-Use Water Treatment Units for Lead Reduction

(https://www.health.state.mn.us/communities/environment/water/factsheet/poulead.html)

Learn more:

- Visit <u>Lead in Drinking Water</u>
 (https://www.health.state.mn.us/communities/environment/water/contaminants/lead.html)
- Visit <u>Basic Information about Lead in Drinking Water</u> (http://www.epa.gov/safewater/lead)
- Call the EPA Safe Drinking Water Hotline at 1-800-426-4791. To learn about how to reduce your contact with lead from sources other than your drinking water, visit <u>Lead Poisoning Prevention</u>:
 Common Sources (https://www.health.state.mn.us/communities/environment/lead/sources.html).

Help Protect Our Most Precious Resource – Water

The Value of Water

Drinking water is a precious resource, yet we often take it for granted.

Throughout history, civilizations have risen and fallen based on access to a plentiful, safe water supply. That's still the case today. Water is key to healthy people and healthy communities.

Water is also vital to our economy. We need water for manufacturing, agriculture, energy production, and more. One-fifth of the U.S. economy would come to a stop without a reliable and clean source of water.

Systems are in place to provide you with safe drinking water. The state of Minnesota and local water systems work to protect drinking water sources. For example, we might work to seal an unused well to prevent contamination of the groundwater. We treat water to remove harmful contaminants. And we do extensive testing to ensure the safety of drinking water.

If we detect a problem, we take corrective action and notify the public. Water from a public water system like yours is tested more thoroughly and regulated more closely than water from any other source, including bottled water.

Conservation

Conservation is essential, even in the land of 10,000 lakes. For example, in parts of the metropolitan area, groundwater is being used faster than it can be replaced. Some agricultural regions in Minnesota are vulnerable to drought, which can affect crop yields and municipal water supplies.

We must use our water wisely. Below are some tips to help you and your family conserve – and save money in the process.

- Fix running toilets—they can waste hundreds of gallons of water.
- Turn off the tap while shaving or brushing your teeth.
- Shower instead of bathe. Bathing uses more water than showering, on average.
- Only run full loads of laundry, and set the washing machine to the correct water level.
- Only run the dishwasher when it's full.
- Use water-efficient appliances (look for the WaterSense label).
- Use water-friendly landscaping, such as native plants.
- When you do water your yard, water slowly, deeply, and less frequently. Water early in the morning and close to the ground.
- Learn more
 - Minnesota Pollution Control Agency's Conserving Water webpage (https://www.pca.state.mn.us/living-green/conserving-water)
 - <u>U.S. Environmental Protection Agency's WaterSense webpage</u> (https://www.epa.gov/watersense)

Home Water Treatment

Overview

Most Minnesotans, whether they drink from a public water supply or a private well, have drinking water that does not need treatment for health protection. Water treatment units are best for improving the physical qualities of water—the taste, color, or odor.

No single treatment process can remove all substances in water. If you decide to install a home water treatment unit, choose a unit certified and labeled to reduce or remove the substance of concern. If there is more than one substance you want to remove from your water, you may need to combine several treatment processes into one system.

Even well-designed treatments systems can fail. You should continue to test your drinking water after you install a treatment unit. All home water treatment units need regular maintenance to work correctly. Regular maintenance may include changing filters, disinfecting the unit, or cleaning scale buildup. Always install, clean, and maintain a treatment unit according to the manufacturer's recommendations.

Learn more at <u>Home Water Treatment</u> (https://www.health.state.mn.us/communities/environment/water/factsheet/hometreatment.html).

Beware of Water Treatment Scams

False claims, deceptive sales pitches, or scare tactics have been used by some water treatment companies. Every person has a right to decide what is best for themselves and their family, and you may choose to install additional water treatment to further lower the levels of contaminants of emerging concern, chlorine, and other chemicals in your water. However, you should be cautious about purchasing a water treatment system. If you are considering the purchase of a home water treatment system, please read the Minnesota Department of Health's recommendations online at Warning: Beware of Water Treatment Scams

(https://www.health.state.mn.us/communities/environment/water/factsheet/beware.html).

The Pros and Cons of Home Water Softening

When considering whether to use a water softener, contact your public water system to find out if you have hard water. Many systems treat for hardness, making water softeners unnecessary.

Water softeners are a water treatment device. They remove water hardness (dissolved calcium and magnesium). Water softeners must be installed and maintained properly to be safe and effective. Learn more at Home Water Softening

(https://www.health.state.mn.us/communities/environment/water/factsheet/softening.html).

The benefits of soft water include:

- Increased efficiency for soaps and detergents.
- Reduction in mineral staining on fixtures and in pipes.
- A potential increase in the lifespan of water heaters.

The drawbacks of soft water include:

- Operation and maintenance costs.
- More sodium. People on low-sodium diets should consult a doctor if they plan to regularly consume softened water.
- The production of salt brine as a byproduct. This can have negative effects at wastewater treatment plants and on ecosystems. Reduce the amount of salt brine used or install a salt-free system.



1685 CROSSTOWN BOULEVARD N.W. • ANDOVER, MINNESOTA 55304 • (763) 755-5100 FAX (763) 755-8923 • WWW.ANDOVERMN.GOV

Water Restriction Notice Public Works Department / Water Division

The City of Andover has a sprinkling ban in effect beginning May 1st to August 31st as follows:

- 1. There will be NO WATERING in the City, (on the City water system), odd or even, between the hours of 12:00 p.m. to 6:00 p.m. everyday.
- 2. The odd/even rule applies to all other hours. All property with an address that ends with an odd number may be sprinkled on odd numbers days (1st, 3rd, etc.). Properties with an address that ends with an even number may be sprinkled on even numbered days (2nd, 4th, etc.).
- 3. There will be only **ONE** written warning for violators of the sprinkling restrictions. The second and subsequent violations carry a penalty as set by the City Council Resolution.
- 4. Newly sodded or seeded yards will be exempt from the odd/even restriction for a period of two weeks only. Over seeding or spot patching of an existing yard can be watered every day with a hand-controlled hose. NO WATERING FROM 12:00 P.M. TO 6:00 P.M. Other exemptions are car washing, filling of children's swimming pools, children playing in a hose operated sprinkler or water toy.

PENALTIES FOR MAY 1ST – AUGUST 31ST

1st Penalty = Warning 2nd Penalty = \$100.00 3rd Penalty = \$200.00

4th Penalty = \$200.00 and turned over to the City Attorney for Criminal Prosecution

If you have any questions, please contact City Hall at 755-5100.

Thank you for your cooperation in this matter

10-1-13: DEFICIENCY OF WATER:

- A. General Requirements: The city shall not be liable for any deficiency or fallure in the supply of water to consumers, whether occasioned by shutting the water off for the purpose of making repairs or connections or from any other cause whatsoever. In case of fire, or alarm of fire, or in making repairs or construction of new works, water may be shut off at such time and kept off as long as necessary. In addition, the City Council or City Administrator shall have the right to impose reasonable restrictions on the use of the city water system in emergency situations. (Amended Ord. 55, 5-5-1981; amd. 2003 Code)
- B. Irrigation And Sprinkling Restrictions: The following irrigation and sprinkling restrictions shall apply to those persons on the municipal water system:
 - 1. Cross Connections Prohibited: No person shall construct, cause to be constructed or operate any device which provides a cross connection between the municipal water supply and a private well or the sewer system.

2. Waste Of Water Prohibited:

- a. Customers shall maintain taps, faucets, valves and other water facilities so that water waste is eliminated from seeps, dripping faucets, etc.
- b. No person shall waste water deliberately by allowing irrigation or sprinkling water to run off onto the street or into the drains.
- 3. Permission To Use Hydrant: No person shall open, close or tamper with any fire hydrant except under the authorization of the Public Utilities Department personnel.
- 4. Odd-Even Day Sprinkling: Sprinkling will be curtailed from May 1 through August 31. Even numbered houses can sprinkle on even numbered calendar days. Odd numbered houses can sprinkle on odd numbered calendar days.
- 5. Prohibited Hours: There will be no watering in the city (on the city water system), odd or even, between the hours of twelve o'clock (12:00) noon and six o'clock (6:00) P.M.
- 6. Warning; Penalty: There will be only one written warning for violators of the sprinkling restrictions. Any subsequent violations carry a penalty as set forth by city ordinance.

7. Exemptions:

- a. Newly sodded or seeded yards will be exempt from the odd-even restriction for a period of two (2) weeks only. Overseeding or spot patching of existing established yards can be watered every day with a hand controlled hose. No watering will be allowed between twelve o'clock (12:00) noon and six o'clock (6:00) P.M.
- b. Other exemptions are: car washing, filling of children's swimming pools, children playing in a hose operated sprinkler or water toy.

8. Additional Restrictions:

- a. Additional curtailment of water usage in dry weather will be by order of the City Administrator. When restricted, no person shall discharge water for the purposes of watering lawns; shrubs, trees, washing cars or structures. All unnecessary uses of water are prohibited for the duration of the imposed restriction. If such restriction endangers the life of a new lawn, shrubs or trees, the Water Department shall be notified. If justified, limited permission may be granted to deviate from restrictions.
- b. If more drastic restrictions are necessary, orders may issued by the City Administrator to take necessary action to protect the water system so that ample water may be available for health, sanitation and fire protection. (Amended Ord. 55, 5-5-1981; amd. 2003 Code)

10-1-14: DISCONNECTION OF SERVICE:

- A. Disconnection By City: Water service may be shut off at any connection whenever:
 - 1. The owner or occupant of the premises served, or any person working on any pipes or equipment thereon which are connected with the water system, has violated, or threatens to violate, any of the provisions of this chapter.
 - 2. Any charge for water, service, meter, or any other financial obligations imposed on the present or former owner or occupant served is unpaid.
 - 3. Fraud or misrepresentation by the owner or occupant of the premises serviced in connection with an application for service.
- B. Permit To Disconnect; Fee: A permit must be obtained to disconnect from the existing water service leads at the curb stop box. The fee for the permit shall be set pursuant to Subsection 10-1-9A of this chapter. (Amended Ord. 55, 5-5-1981)

Anoka County License Center Locations

Ramsey License Center
Ramsey City Hall
7550 Sunwood Drive NW, Suite A
Ramsey, MN 55303
Tel: 763-576-5777
Mon - 8:30am - 5pm
Tues - 11am - 7pm
Wed, Thurs, Fri- 8:30am - 5pm
Sat, Sun - closed
E-mail: Ramsey@co.anoka.mn.us

Coon Rapids License Center
455 99th Ave NW, Suite 100
Coon Rapids MN 55433
Tel: 763-785-5999
Fax: 763-785-5980
Mon - 8:30am - 5pm
Tues - 11am - 7pm
Wed, Thurs, Fri- 8:30am-5pm
Sat, Sun - closed
E-mail: CoonRapids@co.anoka.mn.us

Columbia Heights License Center 3982 Central Ave NE Columbia Heights MN 55421 Tel: 763-789-7202 Fax: 763-781-5257 Mon, Tues - 7am - 3:30pm Wed - 11am - 7pm Thurs - Fri 7am. - 3:30pm Sat, Sun - closed E-mall: Heights@co.anoka.mn.us

Blaine License Center
10995 Club West Parkway, Suite 700
Blaine MN 55449
Tel: 763-767-3888
Fax: 763-767-3890Mon, Tues, Wed 8:30am. - 5pm
Thurs - 11am - 7pm
Fri - 8:30am - 5pm
Sat, Sun - closed
E-mail: Blaine@co.anoka.mn.us

Ham Lake License Center
17565 Central Ave NE - #330
Ham Lake MN 55304
Tel: 763-413-9717
Fax: 763-413-9719
Mon, Tues, Wed - 8:30am. - 5pm
Thurs - 11am - 7pm
Fri - 8:30am - 5pm
Sat, Sun - closed
E-mail: HamLake@co.anoka.mn.us

United States Postal Service

USPS Notice to Customers

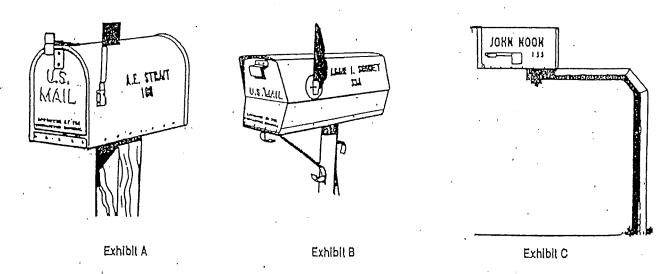
Each year the U.S. Postal Service designates a Mailbox Improvement Week for customers served by city and rural delivery routes. During that week, customers are encouraged to examine and improve, where necessary, the appearance of their mailboxes. The third full week in May has been designated as Mailbox Improvement Week for this year.

The purpose of Mailbox Improvement Week is to call attention to the need for providing mail receptacles which are designed to protect the mail from the weather and are neat in appearance, conveniently located, and safe to use. Neat, attractive mailboxes make a significant contribution to the appearance of the countryside and the streets in suburban areas.

Mailboxes that meet these four important requirements contribute to a more efficient delivery operation, and the result is improved service to the entire route. There are two approved styles of boxes: (1) traditional design in three standard sizes (see exhibit A), and (2) contemporary design (see exhibit B). Exception: Custom-built, rural-type mailboxes may be used if prior approval is given by the postmaster.

Where box numbers are assigned, the box number must be shown on the side of the box visible to the approaching carrier, or on the door where boxes are grouped. Customers are encouraged to group boxes whenever this is practicable, especially at or near crossroads, at service turnouts, or at other places where a considerable number of boxes are located.

In areas where snow removal is a problem, the use of a semi-arch or extended arm type of support is suggested (see exhibit C). This allows snowplows to sweep near or under boxes without damaging supports and provides easy access to the boxes by carriers and customers.



If the use of street names and house numbers has been authorized, the house number must be shown on the mailbox. If the mailbox is located on a street other than the one on which the customer resides, the customer's street name and house number must be inscribed on the box.

The address must be visible from the direction of the carrier's approach, however it is generally in the customer's best interest to display the address on both sides of the box. Police, fire, and rescue personnel often depend on mailbox information to locate customers, and they may approach from a different direction than the carrier. In all cases, placing the customer's name on the box is optional.

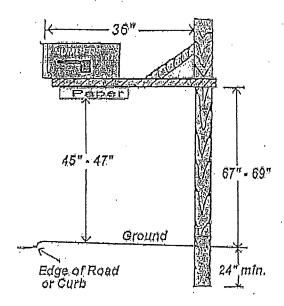
Your participation and cooperation in Mailbox Improvement Week will be greatly appreciated by your mail carrier and the Postal Service.

POSTMASTER

Mailbox Checklist

- Base should be 45-47" above street level
- Post should be 36" back from the front of the box (36" from curb)
- Mailbox should be secured to base and post
- · Post should be securely in the ground
- The snowplow wing needs 45" height to clear the box (inleuding the newspaper tube) and 36" from the curb to clear the post. The City does NOT assume liability for mailboxes damaged during plowing operations, unless it is determined the plowing unit made direct contact with a mailbox properly placed. See attached Mailbox measurements.
- Decorative mailboxes are NOT within the requirements and will NOT be replaced if damaged. The standard replacement is 4 x 4 post and standard metal box.

Minimum Requirement



Recommended Mail Box Support

CHECKLIST FOR MAILBOXES

- 1. Is box waterproof?
- 2. Does door need attention?
- 3. Is flag in working condition?
- 4. Is box too high or too low?
- 5. Is box securely fastened to post?
- 6. Does post need replacing?
- 7. Is house number on box so it is visible to carrier?
- 8. Is approach to and from box filled and properly graded and unobstructed at all times?
- 9. Is box even with curb or road?
- Are boxes that are close together aligned with each other.

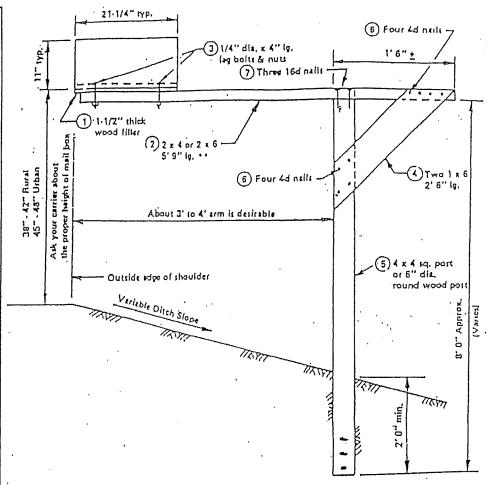


Diagram courtesy of the Minnesota Department of Transportation, District One office, Duluth, MN.

BEFORE YOU DIG: Call Gopher State One Call 651-454-0002

POSTMASTER 2168 SEVENTH AVENUE N ANOKA MN 55303-9998



PENALTY FOR PRIVATE USE TO AVOID PAYMENT OF POSTAGE, \$300

Postal Customer